



FREQUENTLY ASKED QUESTIONS (FAQs) & TROUBLE-SHOOTING TIPS for RAPID TESTING WEB BASED TRAINING (RT WBT)

What is RT WBT?

RT WBT is the rapid HIV testing training course developed as a web based or on-line training.

Who is the intended or target audience for this course?

The target audience is new staff members of Counseling Testing Referral (CTR) programs desiring to learn how to conduct rapid HIV testing.

Is there a cost to take this course?

No, this training is offered free to the public.

What do I need in order to take this training?

You will need a desk top or lap top computer with internet access.

Can I use dial-up to access this training?

Yes, the connection may be slower.

How do I access and register to take the training?

Access the course at www.effectiveinterventions.org web site. To register for the Rapid HIV Testing course, please visit the "HIP Training Calendar" and select "Rapid HIV Testing - Online" from the "Interventions and Courses" drop down menu. See the "Trouble-shooting: RT WBT" section below for additional instructions on how to register for the course.

How long does it take to complete the training?

On average, the course can be completed in five hours during one sitting.

If I leave the course before I finish, will I have to start at the beginning?

No, the course is designed to bookmark the last page accessed during the training. Once you log back into the training you can return to the last place accessed.

Will I need to have cookies installed or some type of place marker?

Yes, cookies and JavaScript need to be enabled.

Will I have to register again if I leave the training and comeback at a later time?

No, you do not have to register each time you access the training; however, you must log in with your e mail and password each time you leave the course.

If I have been trained on rapid testing can I still take this training?

Yes, this training can be used as a refresher or booster training depending on the requirements of your testing jurisdiction.

Is the training presented in any language other than English?

No, the training is only available in the English language at this time.

Will I receive a certification to conduct rapid HIV testing once I complete this training?

No, this is a comprehensive training but it does not offer a certification through the CDC. Each individual health department, CTR jurisdiction or agency must make the determination if this training meets their requirements for conducting a rapid HIV test.

Can my agency certify me to conduct rapid HIV testing once I complete this course?

Yes, at your agency's discretion.

Who will determine if I can conduct a rapid HIV test?

Each individual health jurisdiction and CTR program will make that determination.

Will I need any additional training to conduct a rapid HIV test?

The training is comprehensive; however, each health jurisdiction may require additional training and observation before an individual can conduct a rapid test.

Will I get a certificate after I complete the on line training?

Yes, there is a certificate that can be printed when the training is completed.

Can this training be taken by a group of participants?

No, the training requires each person to register individually and complete the training individually.

Does the course demonstrate all the rapid HIV tests on the market?

No, this training demonstrates four waived rapid HIV tests available as of September 2012. There is a link to the manufacturer's web site for a fifth waived rapid HIV test (later approved by the FDA) that was added to the training after the curriculum materials were approved and well into development.

Will my supervisor be notified that I have completed the training?

No, there is no automatic supervisory notification generated by the training. The individual participant will need to notify their supervisor upon completion of the training.

Will my supervisor be notified of my test scores?

No, the certificate of completion indicates that the participant achieved a minimum score of 80 on the overall course exam. Each participant can print their final grade when it is generated following the completion of the overall course before advancing to the next page.

Trouble-shooting - RT WBT course

1. Make sure your Pop-up Blocker is turned off. The following site provides instructions for how to turn off your Pop-up Blocker for a variety of internet browsers:

<http://www.lbl.gov/ehs/training/webcourses/globalAssets/CourseRequirements/disablePopups/disablepopups.html>

2. To register for the Rapid HIV Testing course, please visit the [HIP Training Calendar](#) and select "Rapid HIV Testing - Online" from the Interventions and Courses drop down menu. You will need to use an email address and a password – if you have ever registered for a classroom or online course on the site (www.effectiveinterventions.org), you can use the same email address and password.
3. Register for the course if you do not have a user ID and password for the web site. The registration process includes completing an approximately 25-question, demographic like, registration form (an OMB-approved form that CDC uses for many training courses, called a Participant Information Form, or PIF).
4. As a quality assurance (QA) check and balance, the pre course test must be completed to access the modules. You do not have to pass the pre course exam in order to pass the overall course.
5. You cannot proceed to the next module without completing the prior module in the entirety.
6. Once a module is completed you will click the next button which will take you out of the course, you then will need to enter (not register) the course again and click on the next module in the course outline. A green check will appear in the course outline section after the completion of the pre course test and each module.
7. Once you complete the course and receive a score of 80 or better on the course exam, you must complete the Post Course Evaluation (PCE).
8. Once you complete the PCE you may then proceed to the "Certificate of Completion" and print off a colored copy if your printer has that capability.
9. Completion of the on line course does not certify anyone to be a tester. You must abide by your jurisdictional requirements, laws and policies for conducting a rapid HIV test.
10. For any technical or access issues with the course, please contact Danya International, Inc. at email: interventions@danya.com . In the email, please include "Rapid HIV Testing Online Course" in the subject line. The email should also include a short description of the problem, a screen shot of the problem (if possible), and your Internet browser type and version. Users can click this link - <http://www.quirksmode.org/js/detect.html> - to find out their internet browser information.